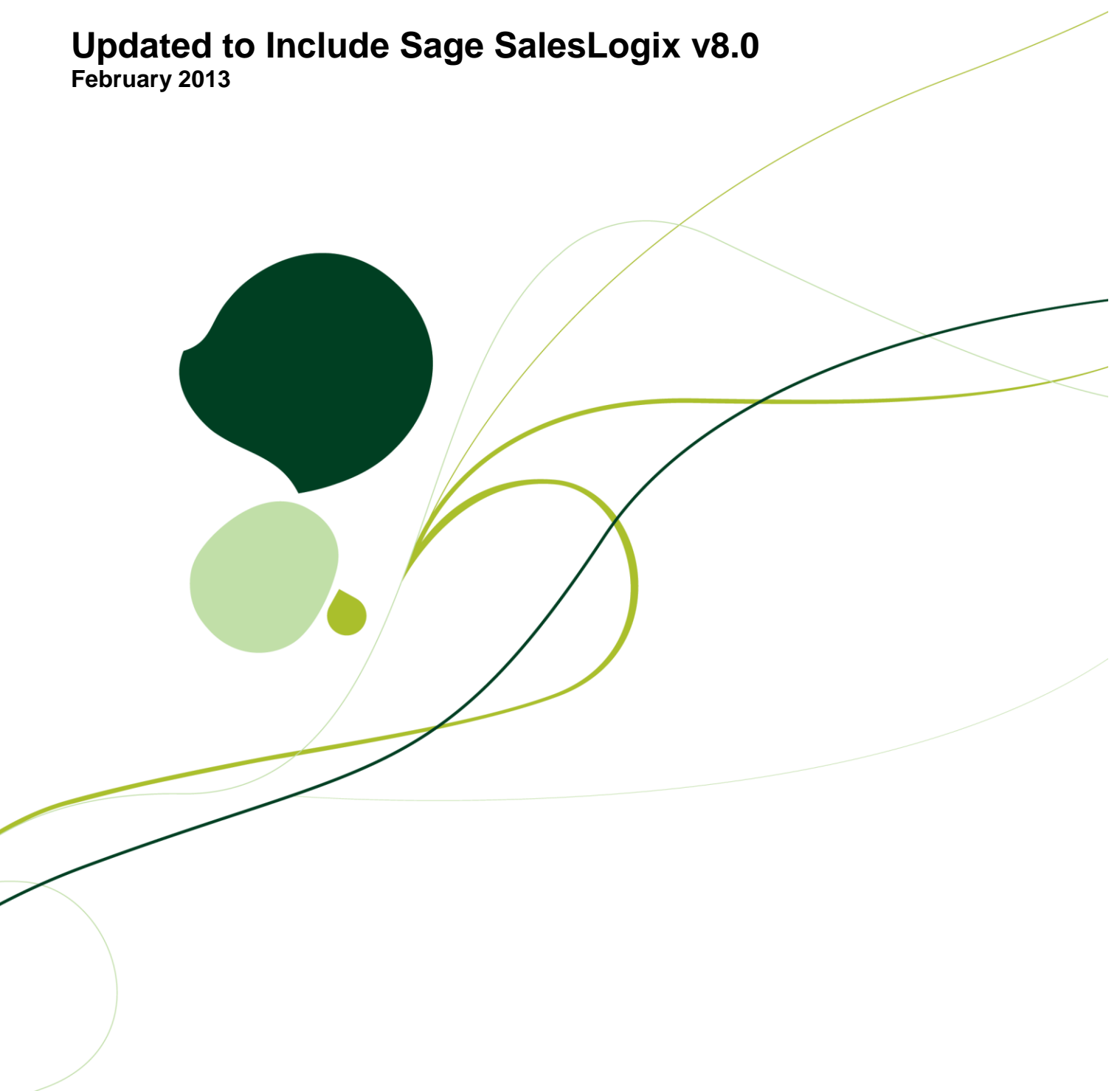


# Sage SalesLogix Compatibility Checklist

**Updated to Include Sage SalesLogix v8.0**  
February 2013





# Sage SalesLogix Compatibility Checklist

## Updated to Include Sage SalesLogix Version 8.0

February 2013

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### Key.

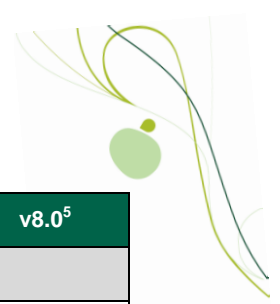
The software requirements show all qualified software for use with versions of Sage SalesLogix that have not reached end of life.

- Q** Component is tested and qualified for version. Troubleshooting assistance is available with Support plan.  
**Note:** When a service pack number is listed instead of either “Q” or “S”, the version is qualified to work on that service pack, unless a superscript number indicates otherwise.
- S** Component is not tested for version. Troubleshooting assistance available with Support plan.
- NC** Component is not compatible for version. Troubleshooting assistance is not available.

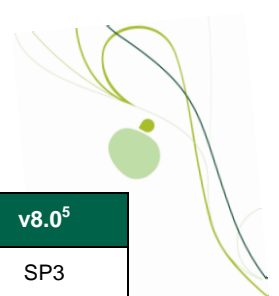
A blank, gray box indicates the version of the software was not available until after this version of Sage SalesLogix was released<sup>2</sup>.

### Sage SalesLogix System Requirements

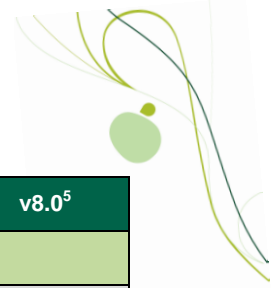
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Windows Client</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor/minimum/recommended (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/2.5 GHz+
CPU cores						2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10 GB
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>						



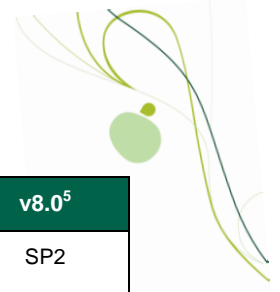
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Operating System</b>						
Microsoft Windows 7 SP1				S	Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10 <sup>15</sup>	Q	S
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Citrix Presentation Server XenApp <sup>62</sup>			S	S	S	S
Citrix Presentation Server XenApp <sup>52</sup>			S	S	S	S
Citrix Presentation Server Feature Release 4.5		Q	Q	Q	Q	Q
Citrix Presentation Server Feature Release 4	Q	S	S	S	S	S
<b>.NET Framework</b>						
Microsoft .NET Framework 4.0						Q <sup>16</sup>
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC
<b>Local Database (for Remote and Offline Clients only)</b>						
Microsoft SQL Express 2012						Q <sup>20</sup>
Microsoft SQL Express 2008 R2				Q	SP1	SP1
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC
Microsoft SQL Server 2000 Personal Edition	NC	NC	NC	NC	NC	NC
MSDE 2000	NC	NC	NC	NC	NC	NC
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2



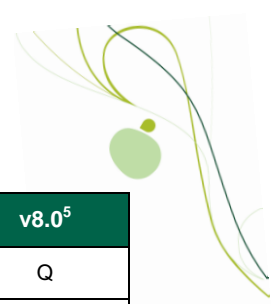
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
<b>Email</b>						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)				Q	Q	Q
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode)	S	S	S	S	S	S
<b>Reporting</b>						
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4 <sup>22</sup>
<b>Fax</b>						
Microsoft Fax Service	Q	Q	Q	Q	Q	Q
<b>Browser</b>						
Firefox 10.x						Q
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x (32 bit)						Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	S
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC



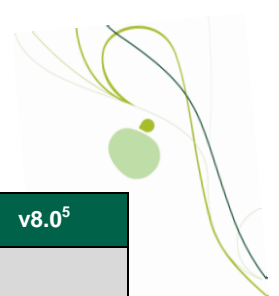
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Web Client</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum /recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor: minimum /recommended processor (GHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz /2.5 GHz
CPU cores: minimum/recommended						2/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
Free disk space for application files (MB)	200+	200+	200+	200+	200+	10GB
<b>Browser</b>						
Firefox 10.x						Q
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x (32 bit)						Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	SP1	SP1	NC	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> <li>For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10.</li> <li>Sage SalesLogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>						
<b>Internet Connection</b>						
Requires Internet connection (DSL, broadband, or network connection recommended)						
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (supports 32-bit version only)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
<b>Email</b>						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)				Q	Q	Q



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2 = Q SP3 = S	SP2 = Q SP3 = S
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
<b>Offline (Disconnected) Web Client</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended	4GB	4GB	4GB	4GB	4GB	4GB/8GB
CPU/processor: minimum/recommended	2.5GHz	2.5GHz	2.5GHz	2.5GHz	2.5GHz\,2.9 GHz	2.5GHz\,2.9 GHz
Cores	2/4	2/4	2/4	2/4	2/4	4/4
Hard drive speed	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM/ SSD	7200RPM/ SSD
Free disk space for application files (MB)						10GB
<b>Operating System</b>						
Microsoft Windows 7 SP1					Q	Q
Microsoft Windows 7			Q	Q for SLX 7.5.3.10	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Local Database</b>						
Microsoft SQL Express 2012						Q <sup>20</sup>
Microsoft SQL Express 2008 R2				Q	Q	Q
Microsoft SQL Express 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP3	SP3	SP4	SP4 - S
<b>Browser</b>						
Firefox 10.x						Q
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC

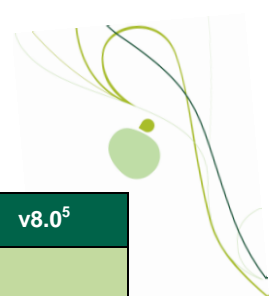


Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
Microsoft Internet Explorer 9.x						Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> <li>For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10.</li> <li>Sage SalesLogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>						
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
<b>.NET Framework</b>						
Microsoft .NET Framework 4.0						Q <sup>16</sup>
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	NC
<b>Administrative Workstation</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended memory (MB)	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+	2GB/4GB
CPU/processor: minimum/recommended	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	2GHz/ 2.5GHz
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM/SSD
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB

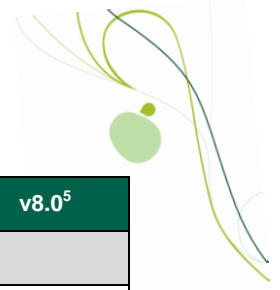


Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Operating System</b>						
Microsoft Windows 7 SP1					Q	Q
Microsoft Windows 7			Q	Q	Q	Q
Microsoft Windows Vista Business	SP1	SP1	SP2	SP2	SP2	SP2
Microsoft Windows XP Professional	SP3	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Word Processor (for Mail Merge template management)</b>						
Microsoft Word 2010 (supports 32-bit version only.)				Q	Q	Q
Microsoft Word 2007	Q	Q	SP1	SP1	SP2	SP2
Microsoft Word 2003	SP2	SP2	SP3	SP3	SP3	SP3
Microsoft Word XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Word 2000	NC	NC	NC	NC	NC	NC
<b>Reporting</b>						
Crystal Reports Professional	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP4	XI R2 SP4 <sup>22</sup>
<b>Browser</b>						
Firefox 10.x						Q
Firefox 3.x <sup>3</sup>		Q	Q	Q	Q	NC
Microsoft Internet Explorer 9.x						Q
Microsoft Internet Explorer 8.x <sup>4</sup>			Q	Q	Q	Q
Microsoft Internet Explorer 7.x	Q	Q	Q	Q	Q	NC
Microsoft Internet Explorer 6.0.x	Q	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	S	S	S	NC	NC	NC
<ul style="list-style-type: none"> <li>For optimum performance use the latest qualified browser for your version of Sage SalesLogix. For example, for v8.0 use IE 9 or Firefox 10.</li> <li>Sage SalesLogix has not been qualified on any 64-bit versions of browsers.</li> <li>Accounting Integrations with Sage ERP X3 are not compatible with Firefox. Use a supported version of Microsoft Internet Explorer.</li> </ul>						

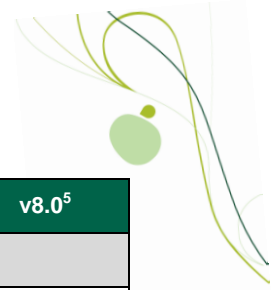




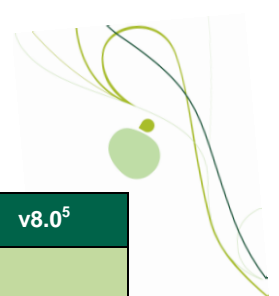
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Host Database Server</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	4GB/8GB+
CPU/processor: minimum /recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	1.8GHz/2.0 GHz+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB/40GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Relational Database Management System (RDBMS)</b>						
Microsoft SQL Server 2012						Q <sup>20</sup>
Microsoft SQL Server 2008 R2				Q	SP1 <sup>2</sup>	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC
SQL Replication: Merge and Snapshot Replication are "NC" for Sage SalesLogix. Transactional Replication is "S"						
Oracle 11g R2					Q	Q
Oracle 11g	Q	Q	Q	Q	Q	S
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	Q	Q	Q	Q	Q	Q
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	S	S	S	S	S	NC
Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.						



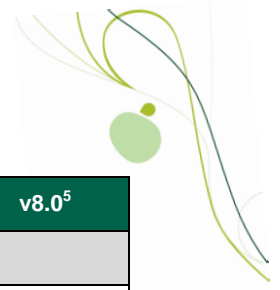
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Email Servers</b>						
Microsoft Exchange	Q	Q	Q	Q	Q	Q
Lotus Notes (Office mode)	S	Q	Q	Q	Q	S
GroupWise	S	S	S	S	S	NC
POP3/SMTP	Q	Q	Q	Q	Q	S
IMAP/SMTP	Q	Q	Q	Q	Q	S
<b>Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server			Q	Q	Q	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Synchronization Server</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	2GB/4GB
CPU/processor: minimum/recommended (MHZ)	450/800+	450/800+	450/800+	450/800+	450/800+	1.8 GHz/ 2.0GHz
CPU cores: minimum/recommended						2/4
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10GB



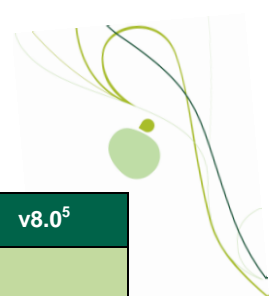
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server			Q	Q	SP1	SP1
Microsoft Windows 2008 Server	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Remote Office Server</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	4GB/8GB
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8 GHz/2.0GHz
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	10 GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server <sup>7</sup>			Q	Q	SP1	SP1
Microsoft Windows 2008 Server <sup>7</sup>	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
<b>Relational Database Management System (RDBMS)</b>						
Microsoft SQL Server 2012						Q <sup>20</sup>
Microsoft SQL Server 2008 R2				Q	SP1	SP1
Microsoft SQL Server 2008	Q	Q	SP1	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP3	SP3	SP3	SP3
Microsoft SQL Server 2000	NC	NC	NC	NC	NC	NC



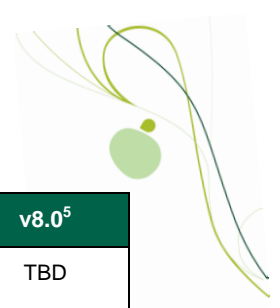
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Web Host Server</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server with IIS 7.5 <sup>7</sup>			Q	Q	Q	Q
Microsoft Windows 2008 Server with IIS 7.0 <sup>7</sup>	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	Q
Microsoft .NET Framework 4.0 with ASP.NET						Q <sup>21</sup>
Microsoft .NET Framework 2.0 with ASP.NET	Q	Q	Q	Q	Q	NC <sup>21</sup>
<b>Web Reporting Server</b>						
<b>Hardware<sup>1</sup></b>						
Memory: minimum/recommended (MB)	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	4GB/8.0GB+
CPU/processor: minimum/recommended (MHZ)	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.8G/2.0G+
CPU cores: minimum/recommended	2/4	2/4	2/4	2/4	2/4	4/6
Hard drive speed	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM	7200 RPM
Free disk space for application files (MB)	500+	500+	500+	500+	500+	10GB
For advanced implementations, consider 16 GB memory, 2.3 GHz CPU, Solid State hard drive speed, and 8 cores.						



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server with SP 2 <sup>8</sup>						Q
Microsoft Windows 2003 Server with IIS 6.0	Q	Q	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server /Advanced Server with IIS 5.0	NC	NC	NC	NC	NC	NC
MDAC 2.8	Q	Q	Q	Q	Q	
<b>.NET Framework</b>						
Microsoft .NET Framework 4.0						NC
Microsoft .NET Framework 3.5.1			Q	Q	Q	NC
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	Q	Q	S	S	NC	NC
Microsoft .NET Framework 2.0	Q	Q	S	S	NC	Q <sup>16</sup>
<b>Reporting</b>						
Crystal Reports Server	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP4	XI R2 SP4 <sup>22</sup>
<b>Intellisync for Sage SalesLogix</b>						
<b>Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix</b>						
Microsoft Outlook 2010 (32-bit version only.)				SLX 7.5.3.6 and SLX Web 7.5.3.02	Q	Q
Microsoft Outlook 2007	Q	Q	Q	Q	SP2	SP2
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Outlook XP	SP3	SP3	SP3	NC	NC	NC
Microsoft Outlook 2000	NC	NC	NC	NC	NC	NC
Lotus Notes 8.0 (Office mode)		Q	Q	Q	Q	S
Lotus Notes 7.0 (Office mode)		Q	Q	Q	Q	S
Lotus Notes 6.5 (Office mode)	S	S	S	S	S	NC
Lotus Notes 5.x (Office mode)	S	S	S	S	S	NC
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	NC	NC	NC	NC	NC	NC
<i>Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.</i>						



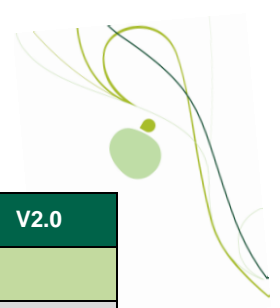
Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
<b>Exchange Link Server</b>						
<b>Exchange Link Version</b>						
Exchange Link 8.0 HF5 (and higher)	S	S	Q	Q	Q	Q
<b>Exchange</b>						
Exchange Link 8.0 HF5 and higher is compatible with the following versions of Microsoft Exchange Server: 2003, 2007, and 2010.						
<b>Operating System</b>						
Exchange Link version 8.0 HF 5 and higher is compatible with the following operating systems: Microsoft Windows 2003 and 2008.						
<b>Sage DynaLink</b>						
<b>DynaLink v7.0.2 (DynaLink v7.0 with Service Pack 2)</b>						
Sage 100 Advanced ERP v4.4 and v4.5 (formerly MAS 200 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	TBD
Sage 100 Premium ERP (formerly MAS 200 SQL) v4.4 and v4.5	NC	NC	NC	NC	NC	TBD
Sage 100 Standard ERP (formerly MAS 90 PVX) v4.4 and v4.5	NC	NC	NC	Q	Q	TBD
Sage MAS 90/200 v4.3	NC	NC	NC	S	S	TBD
<b>DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)</b>						
Sage MAS 90/200 v4.4	NC	NC	Q	Q	Q	TBD
<b>DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)</b>						
Sage MAS 500 v7.2	Q	Q	S	S	S	TBD
Sage MAS 90/200 v4.3	Q	Q	NC	NC	NC	TBD
<b>DynaLink v7.0</b>						
Sage MAS 500 v7.0 and v7.05	Q	Q	S	S	S	TBD
Sage MAS 90/200 v4.10 or 4.20	Q	Q	S	S	S	TBD
<b>Sage ERP Link</b>						
<b>ERP Link 3.0 SP1</b>						
Sage 500 ERP (formerly Sage MAS 500) v7.4 PU 1			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD
Sage MAS 500 v7.3 Feb 10 PU and later			Q	HF2	HF3 Q for SLX 7.5.4. LAN 01	TBD



Version	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4	v8.0 <sup>5</sup>
Sage MAS 500 v7.2 Aug 09 MU and later		Q	Q	S	S for SLX 7.5.4. LAN 01	TBD
<b>ERP Link 3.0</b>						
Sage MAS 500 v7.2		Q	S	S	S	TBD
<b>Sage SalesLogix Advanced Analytics (v1.1<sup>23</sup>)</b>						
Tibco Spotfire 3.2.1	NC	NC	NC	NC	Q	Q
<p>Sage SalesLogix Advanced Analytics 1.1 is supported for use with the Sage SalesLogix Web Client. It is not supported for use with Sage SalesLogix Windows Client, Offline (Disconnected) Web Clients, Remote Clients and Remote Offices.</p> <p>For Tibco's compatibility with Microsoft products and other vendor's products, see the Tibco documentation.</p>						
<b>Optional spreadsheet software</b>						
Microsoft Excel 2010 (supports 32-bit version only)	NC	NC	NC	NC	Q	Q
Microsoft Excel 2007	NC	NC	NC	NC	S (SP2)	S (SP2)
Microsoft Excel 2003	NC	NC	NC	NC	S (SP3)	S (SP3)
<p>This section shows versions of Microsoft Excel supported by both Spotfire and Sage SalesLogix. For information about Tibco Spotfire compatibility with Microsoft products, see your Spotfire documentation.</p>						

## Mobile System Requirements (v11R1, v1.1, 1.2, and v2.0)

Version	v11R1	v1.1	V1.2	V2.0
<b>Device</b>				
<b>Hardware</b>				
<b>BlackBerry</b>				
BlackBerry OS 6.0	Q	Q	Q	
<b>Android</b>				
Android 3.x	S	Q	Q	Q
Android 2.x	Q	Q	S	S
Android 1.x	S	S	S	
<b>iOS (iPhone/iPad) – 3G, 3GS, 4</b>				
iOS 4.x	Q	Q	Q	Q
iOS 3.x	Q	Q	S	S
iOS 2.x	S	S	S	
<b>Windows Phone 7</b>				
Windows Phone 7	NC	NC	NC	NC

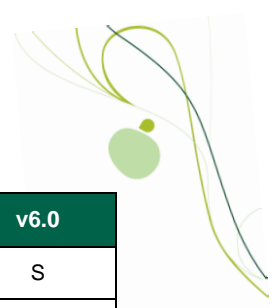


Version	v11R1	v1.1	V1.2	V2.0
<b>Mobile Platform</b>				
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>				
Sage SalesLogix v8.0	S	S	Q <sup>M1</sup>	Q
Sage SalesLogix v7.5.4	S	S	Q	2.0 for 7.5.4 <sup>M2</sup>
Sage SalesLogix v7.5.3 <sup>14</sup>	NC	Q	Q	NC
Sage SalesLogix v7.5.2	NC	NC	NC	NC
Sage SalesLogix v7.5.1	NC	NC	NC	NC
Sage SalesLogix v7.5	NC	NC	NC	NC
<b>Browsers</b>				
Sage SalesLogix Mobile v11R1, and v1.1 – 2.0 are compatible with most HTML5-compatible browsers. Sage SalesLogix Mobile versions 1.1 and later are compatible with Microsoft Internet Explorer 9.				
<b>License Types</b>				
Standard	Q	Q	Q	Q
Advanced	Q	Q	Q	Q
Premier	Q	Q	Q	Q

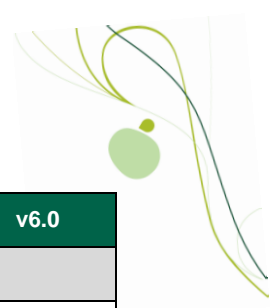
## Mobile System Requirements (v5.6 and later)

Version	v5.6	v6.0
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 6.0	SLX Mobile HF10 or 12	Q
BlackBerry OS 5.0 <sup>10</sup>	Q	Q
BlackBerry OS 4.7	Q	Q
BlackBerry 4.6	Q	Q
BlackBerry OS 4.5	S	S
BlackBerry OS 4.3	S	S
BlackBerry OS 4.2	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q





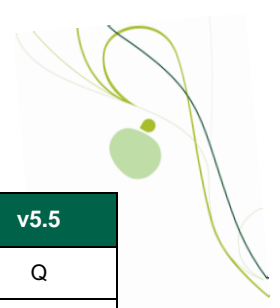
Version	v5.6	v6.0
BlackBerry Desktop Manager 4.2	S	S
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	S	S
BlackBerry Enterprise Server Express	S	S
<b>Windows Mobile</b>		
Windows Mobile 6.5	Q	Q
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	S	S
ActiveSync 4.5	Q	Q
Windows Mobile Device Center 6.1	S	S
<b>Mobile Platform</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
IIS 7.0	Q	Q
IIS 6.0	Q	Q
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>		
Sage SalesLogix v8.0	NC	NC
Sage SalesLogix v7.5.4	Q	Q
Sage SalesLogix v7.5.3	Q	Q
Sage SalesLogix v7.5.2	Q	Q
Sage SalesLogix v7.5.1	S	S
Sage SalesLogix v7.5	S	S
Sage SalesLogix 7.2.2	Q	Q
<b>Relational Database Management System (RDBMS) – For hosting designer databases</b>		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Microsoft SQL Server 2005 Express	S	S
OSQL Utility <sup>13</sup>		



Version	v5.6	v6.0
<b>Relational Database Management System (RDBMS) – For hosting deployment/queuing</b>		
Microsoft SQL Server 2008	Q	Q
Microsoft SQL Server 2005	Q	Q
Oracle 11g	Q	Q
Oracle 10g	Q	Q
OSQL Utility <sup>13</sup>		
<b>License Types<sup>13</sup></b>		
Standard	Q	Q
Enterprise	Q	Q
<b>Mobile Administrator</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S
<b>Mobile Architect</b>		
<b>Operating System</b>		
Windows Server 2008	Q	Q
Windows Server 2003	Q	Q
Windows 7	S	S
Windows Vista Business	S	S
Windows XP Professional	S	S

### Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 5.0 <sup>10</sup>	Q	Q
BlackBerry OS 4.7	Q	Q



Version	v5.1	v5.5
BlackBerry OS 4.6	Q	Q
BlackBerry OS 4.5	Q	Q
BlackBerry OS 4.3	Q	Q
BlackBerry Desktop Manager 5.0	Q	Q
BlackBerry Desktop Manager 4.7	Q	Q
BlackBerry Desktop Manager 4.2	Q	Q
BlackBerry Enterprise Manager 5.0	Q	Q
BlackBerry Enterprise Server 5.0	Q	Q
BlackBerry Enterprise Server 4.1.x	Q	Q
BlackBerry Enterprise Server Express	Q	Q
<b>Windows Mobile</b>		
Windows Mobile 6.1	Q	Q
Windows Mobile 6.0	Q	Q
ActiveSync 4.5	Q	Q
<b>Mobile Platform<sup>11</sup></b>		
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>		
Sage SalesLogix v7.5.1	NC	Q
Sage SalesLogix v7.5	NC	Q
Sage SalesLogix v7.2.x	Q	Q
Sage SalesLogix v7.0.x	Q	NC
Sage SalesLogix v6.2.6	Q	NC
<b>License Type</b>		
Personal	Q	Q
Standard	Q	Q
Enterprise	Q	Q

## Notes

<sup>1</sup> Hardware requirements are intended as a guideline. As Sage SalesLogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors. Microsoft Windows 7 and later, and Microsoft Windows 2008 and later typically require more powerful hardware. Performance for the Web Client components is also impacted by browser type and version, and by connection bandwidth.

<sup>2</sup> Sage generally does not perform additional qualification testing on a released version of Sage SalesLogix with newer service packs for operating systems and applications.

<sup>3</sup> Active Mail features are not available when using Firefox v3.x with Sage SalesLogix v 7.5.3 and earlier. In Sage SalesLogix v7.5.4, Active Mail was ported into Desktop Integration, which is qualified for Firefox 3.6.x.

<sup>4</sup> Internet Explorer 8 must run in Compatibility View with Sage SalesLogix v7.5.2.

<sup>5</sup> When installing Sage SalesLogix v8.0 on a 64-bit system, Export to Excel, Send SLX, and Mail Merge require integration with 32-bit Microsoft Office. See the Sage SalesLogix Implementation Guide for additional environment-specific adjustments to installation.



<sup>6</sup> NET Framework is required if hosting a portal (for example, remote client).

<sup>7</sup> IIS must run in v6 mode for all versions except Sage SalesLogix v8.0.

<sup>8</sup> Microsoft Windows 2008 requires Crystal Reports XI R2 SP4 or later.

<sup>14</sup> Works with Sage SalesLogix v7.5.3 with HF1, HF2, HF3, and SData core portal.

<sup>15</sup> Sage SalesLogix 7.5.3 hot fix 10 enables support for synchronization on the Remote Client. This hot fix is not required if your installation does not include Remotes.

<sup>16</sup> For all installations except Web Reporting, Sage SalesLogix installs Microsoft.Net Framework v4.0 if it is not detected on the computer. Having earlier versions of .Net installed alongside 4.0 will not create a problem. Microsoft .Net Framework 2.0 is required for Web Reporting.

<sup>17</sup> Large data sets and/or many simultaneous users will require more RAM.

<sup>18</sup> Recommend 10 GB or greater when TIBCO Spotfire Server 3.3 is configured with database on the same machine.

<sup>19</sup> For all OS, 32 and 64-bit are supported.

<sup>20</sup> Microsoft SQL Server 2012 (any version) cannot be installed on the XP, 2003 Server, or 2003 R2 Server operating systems. When upgrading your database to Microsoft SQL 2012 and then creating remotes using SQL Express 2012, any remote users running Windows XP or 2003 Server will not be able to attach the remote database because they cannot install SQL Express 2012

<sup>21</sup> NET 4.0 is installed in Integration mode. .NET 2.0 is installed in Classic mode to accommodate Crystal Reports.

<sup>22</sup> When installing on 64-bit systems, run in native compatibility mode.

<sup>23</sup> Sage SalesLogix Advanced Analytics v 1.0 is replaced by v1.1, which can be used with both Oracle and SQL.

### **Notes for Sage SalesLogix Mobile v11R1, 1.1, 1.2, and 2.0**

<sup>M1</sup> When deploying Mobile version 1.2 with Sage SalesLogix 8.0 through the Sage Application Architect, do not use the provided mobile portal as that uses Sage SalesLogix Mobile version 2.0 as the base application.

<sup>M2</sup> To be compatible with Sage SalesLogix v7.5.4, Mobile 2.0 recurring activity support and activity location are disabled. Recurring activities are visible but cannot be manipulated.

### **Notes for Sage SalesLogix Mobile versions 6.0 and Earlier**

<sup>9</sup> Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.

<sup>10</sup> See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.

<sup>11</sup> Sage SalesLogix Mobile versions 5.1 and 5.5 should be installed separately from Sage SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).

<sup>12</sup> A Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.

<sup>13</sup> Personal Server is not available in v5.6 and later.

## **Important Information**

For products not listed (for example, Visual Analyzer), visit the SalesLogix Knowledgebase at <http://support.saleslogix.com>. Search by product name and the word "Compatibility".